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# FamilyWorks

Get help planning your future and connect with the people and tools that can help you reach your goals.

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## Program Overview

FamilyWorks helps families living in CHA's public housing. FamilyWorks offers a variety of coaching services to help families in need. Families benefit from needs assessments, goal planning, coaching support, and referrals to essential services both internal and external to CHA.

## Benefits of the Program

FamilyWorks providers offer a range of services to help residents thrive, including:

- **Housing Stability:** Coaching supports to help you be compliant with your lease and work requirement.
- **Employment Support:** Job readiness training, and referral to CHA's Workforce Opportunity Resource Center (WORC) and retention services to help you find and keep a job.
- **Digital and Financial Literacy:** Enhance your skills by visiting a CHA Digital Resource Center and referral to participate in CHA's LevelUp program.
- **Support Services:** Assistance with referrals to child care, senior services, utility assistance, and more.
- **Parenting Support:** Guidance and resources to help you with parenting.
- **Youth Activities:** Opportunities for children and youth to engage in out-of-school-time activities.

## Eligibility for the Program

FamilyWorks services are available to all family public housing residents. Families living in CHA's scattered site and mixed income portfolios will receive services through Service Coordination Specialists.

## What's Next?

### 1. Contact Your Provider

Location	Provider	Contact Number
Altgeld Gardens	Metropolitan Family Services	(312) 786-3184
ABLA Brooks Homes	Near West Side CDC	(312) 633-9217
Cabrini Green Rowhouses	Near West Side CDC	(312) 633-9217
Dearborn Homes	Near West Side CDC	(312) 633-9217
Horner/Westhaven	Near West Side CDC	(312) 633-9217
Lawndale Gardens	Near West Side CDC	(312) 633-9217
Bridgeport Homes	Employment & Employer Services	(312) 913-7513
Lake Parc Place	Employment & Employer Services	(312) 786-6900
Lowden Homes	Employment & Employer Services	(312) 913-7646
Trumbull Park Homes	Employment & Employer Services	(872) 664-9776
Washington Park	Employment & Employer Services	(312) 542-8882
Wentworth Gardens	Employment & Employer Services	(872) 664-9800
Scattered Sites	Service Coordination Specialists	(312) 935-2625

**Location****Provider****Contact Number**

Mixed Income

Service Coordination Specialists

(312) 935-2625

**2. Questions?**

For more information or for help locating your provider, call the FamilyWorks info line at (312) 935-2625 or email [familyworks@thecha.org](mailto:familyworks@thecha.org).

**Similar programs you may be eligible for****LevelUp: 6 steps to Economic Power**

CHA's LevelUp Program, (formerly known as the Family Self-Sufficiency (FSS) Program), helps participants achieve financial stability while working towards their educational, professional, and personal goals.

**CITY COLLEGES<sup>®</sup>**  
OF CHICAGO

**Partners in Education**

CHA residents can earn a certificate or a degree from City Colleges of Chicago for free or low cost. This is possible through a partnership with CCC called Partners in Education (PiE).



### **Employment Placement Services**

If you are ready to find a job and want to be hired, the EPS program is here for you. Connect with an experienced Employment Placement Services provider to receive one-on-one help.